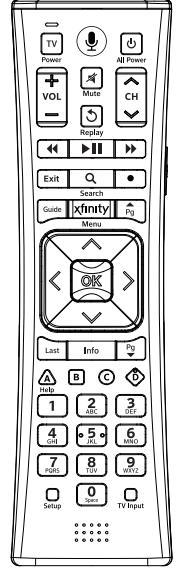


# Enjoy your XFINITY® TV right away!

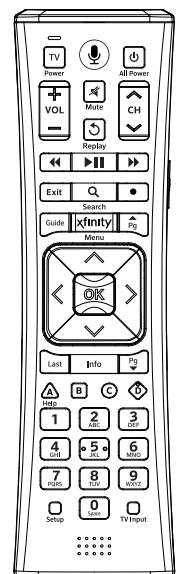
Program your remote to get started.



## XFINITY XR11 Remote Control USER'S GUIDE

# ¡Disfruta de XFINITY® TV ahora mismo!

Programa tu control remoto para comenzar.



## GUÍA DEL USUARIO para el control remoto

# It's simple to program your XFINITY Remote to control your TV and Audio Video Receiver.

Your XFINITY Remote is already programmed to control your set-top box. To program the remote for control of **Power, Volume, Mute** and **TV Input** on your TV or **Power, Volume, and Mute** on your audio video receiver (AVR), including a soundbar, follow the steps below.

**Note:** A soundbar is a type of AVR.

### Here's how to program your remote for control of a TV or TV and AVR:

1. Remove the battery pull tab from the remote control battery compartment and make sure your TV, AVR and set-top box are powered on.
2. Refer to the "Setup Codes for TVs" and "Setup Codes for AVRs" sections on the back of this guide to find the manufacturers of your TV and AVR.
3. Press and hold the **Setup** button on your remote until the status LED changes from red to green.
4. Enter the first code listed for the TV manufacturer. The status LED should flash green twice when the code is entered.
5. Press the **TV Power** button on the remote. If the TV turns off, you have successfully programmed your remote. Turn the AVR back on and press the **VOL +/-** and **Mute** buttons to confirm they control the volume of your device. If so, you're all set!
6. If the AVR does not turn off or the **VOL +/-** and **Mute** buttons do not work, repeat the steps above using the next code listed for your AVR manufacturer.
7. Press and hold the **Setup** button on your remote until the status LED changes from red to green.
8. Enter the first code listed for the AVR manufacturer. The status LED should flash green twice when the code is entered.
9. Press the **All Power** button on the remote. If the AVR turns off, you have successfully programmed your remote. Turn the AVR back on and press the **VOL +/-** and **Mute** buttons to confirm they control the volume of your device. If so, you're all set!
10. If the AVR does not turn off or the **VOL +/-** and **Mute** buttons do not work, repeat the steps above using the next code listed for your AVR manufacturer.

If you only want to program your remote for TV control, you're all set! Continue with the following steps to program your remote for AVR control.

**Note:** To program your remote for simultaneous control of both a TV and AVR, the TV must be programmed before the AVR.

7. Press and hold the **Setup** button on your remote until the status LED changes from red to green.

8. Enter the first code listed for the AVR manufacturer. The status LED should flash green twice when the code is entered.

9. Press the **All Power** button on the remote. If the AVR turns off, you have successfully programmed your remote. Turn the AVR back on and press the **VOL +/-** and **Mute** buttons to confirm they control the volume of your device. If so, you're all set!

10. If the AVR does not turn off or the **VOL +/-** and **Mute** buttons do not work, repeat the steps above using the next code listed for your AVR manufacturer.

### Here's how to program your remote for only AVR control:

1. Remove the battery pull tab from the remote control battery compartment and make sure your AVR and set-top box are powered on.
2. Find the manufacturer of your AVR on the back of this guide.
3. Press and hold the **Setup** button on your remote until the status LED changes from red to green.
4. Enter the first code listed for the AVR manufacturer. The status LED should flash green twice when the code is entered.
5. Press the **TV Power** button on the remote. If the TV turns off, you have successfully programmed your remote. Turn the AVR back on and press the **VOL +/-** and **Mute** buttons to confirm they control the volume of your device.
6. If the TV (or AVR) does not turn off or the **VOL +/-** and **Mute** buttons do not work, repeat the steps above using the next code listed for your TV manufacturer.

4. Enter the first code listed for the AVR manufacturer. The status LED should flash green twice when the code is entered.

5. Press the **TV Power** button on the remote. If the AVR turns off, you have successfully programmed your remote. Turn the AVR back on and press the **VOL +/-** and **Mute** buttons to confirm they control the volume of your device. If so, you're all set!

6. If the AVR does not turn off or the **VOL +/-** and **Mute** buttons do not work, repeat the steps above using next code listed for the device manufacturer. You may need to try several codes to find the one that works for your device.

### CAN'T FIND YOUR CODE?

If you can't program your remote for TV and/or AVR control using the codes on the back of this guide, follow the steps below to search for your code.

1. Turn on your TV and AVR.

2. Press and hold the **Setup** button on your remote until the status LED changes from red to green.

3. To search for a TV code, enter **9-9-1** on the remote. To search for an AVR code, enter **9-9-2**. The status LED should flash green twice.

4. Press the **CH ^** button repeatedly to search through the manufacturer codes until the device you are programming turns off.

5. After the device turns off, press **Setup**. The status LED on your remote should flash green twice. Press the **TV Power** button on the remote. If the device turns on, you have successfully programmed your remote.

## Troubleshooting

### GENERAL TROUBLESHOOTING

**Q:** Why does the status LED flash red then green while I am entering the code on my remote?

**A:** You may have entered an incorrect code. Check the code and try re-entering it.

**Q:** Why does the status LED flash red, but there is no response when I press a key?

**A:** Make sure the remote is aimed at your TV or AVR and is no farther than 15 feet away. Also, make sure your set-top box is powered on and in plain sight.

**Helpful Tip:** Additional remote control programming support, including code lookup tool and frequently asked questions, can be found at [xfinity.com/remotes](http://xfinity.com/remotes).

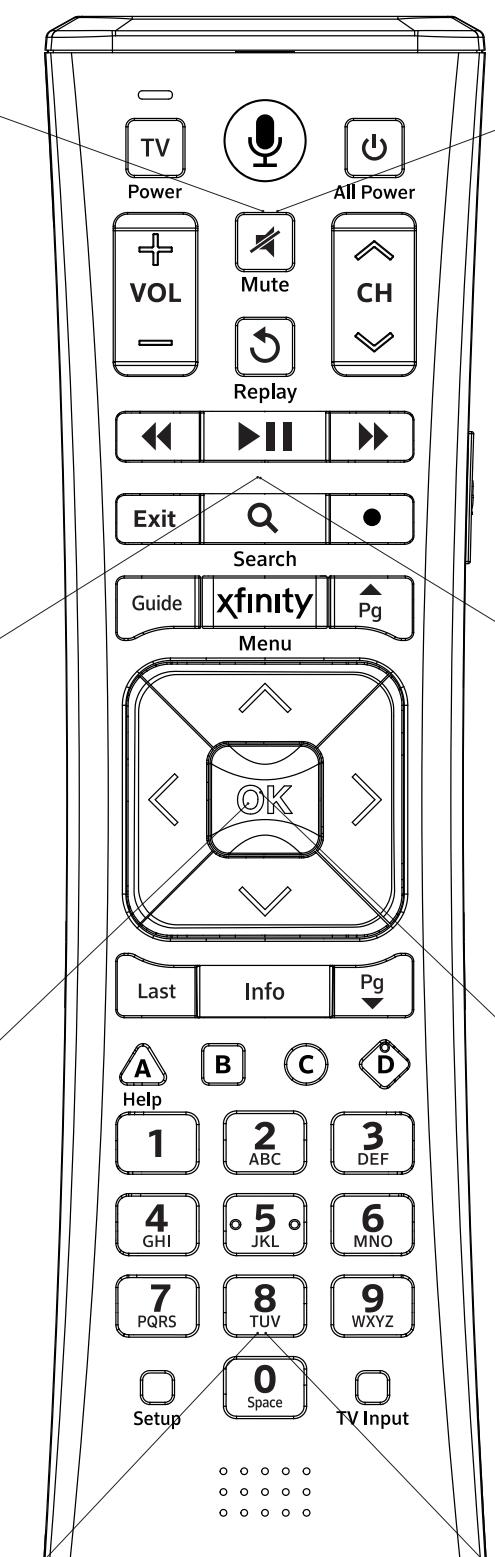
**Additional Feature:** Aim Anywhere Control See the back of this user guide to learn how to pair your remote and set-top box\* for Aim Anywhere control, allowing you to control your devices even when they are placed behind your TV or in another room (up to 50 feet away).

\*Aim Anywhere control is not supported by all set-top boxes.

**xfinity**  
[xfinity.com/remotes](http://xfinity.com/remotes)

# Here's what your remote can do.

### Esto es lo que tu control remoto puede hacer.



**TV Power:** Turns your TV on/off.

**All Power:** One button to turn the TV, AVR and set-top box on/off.

**Vol +/-:** Turns the volume up and down on the set-top box. After your remote is programmed for TV and/or AVR control, these keys control the TV or AVR's volume.

**CH ^/v:** Selects the next higher or next lower channel.

**Mute:** Turns the sound on and off.

**Replay:** Jumps back 15 seconds.

**Note:** Some features above require programming the remote for control of a TV and/or AVR.

**Video Controls:** Controls On Demand or DVR viewing, **Play/Pause**, **Fast-Forward**, and **Rewind**.

**Exit:** Exits guide screens and returns you to TV viewing.

**Search:** Search for content by channel, program or key words.

**Rec:** Records content currently being viewed.

**XFINITY/Menu:** Enters the XFINITY menu for access to the guide, Saved programs, On Demand and Apps.

**Guide:** Shortcut to TV listings.

**OK:** Selects the highlighted item within the guide.

**Last:** When viewing content, enters the Recent menu to select from the 9 most recently viewed programs or, when in the XFINITY menu, returns you to previous guide screen.

**Info:** Provides a program description.

**A, B, C, D:** Context-sensitive control keys.

**Keypad (0-9):** Alphanumeric keys to select content by channel number or keywords.

**Setup:** Used for programming your remote to control your TV, AVR, and set-top box.

**TV Input:** Changes to the next available input on your TV.

**Note:** Some features above require programming your remote for control of your TV.

**xfinity**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not used in accordance with the instructions, may cause harmful interference to radio communications.

There is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase or decrease the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that which the receiver is connected.
- Consult the dealer or an experienced remote control/TV technician for help.
- It is strongly recommended that the TV be plugged into a separate wall outlet.

The user is cautioned that changes and modifications made to the equipment without the approval of the manufacturer could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

"CAUTION": Exposure to Radio Frequency Radiation. Antenna shall be mounted in such a manner to minimize the potential for human contact during normal operation. The antenna should not be contacted during operation to avoid the possibility of exceeding the FCC radio frequency exposure limit.

**COMCAST**

**SETUP CODES FOR TVs**

3M	10737, 11616, 11655	Daewoo	10451, 10092, 10019, 10066, 11661, 10623, 10067, 10091, 10661, 10672, 11909, 11928, 12268, 12284
A-Mark	10003	Daytron	10019, 12284
Abex	10032	Dell	11264, 11080, 11178, 11403
Accurian	11803	Delta	11369
Acer	12244, 12245	JBL	10054
Action	10873	JCB	10000
ADC	12246	JC Penney	12268, 12284, 12293
Admiral	10093, 10463, 12246, 12258, 12286	Jensen	10761, 10050, 10815, 10817, 11299, 11933, 12284
Advert	10761, 10783, 10815, 10817, 10842, 11933, 12267	JVC	10053, 10036, 10160, 10169, 10731, 11349, 11253, 12265
Adventura	10046	Kamp	10216
Aftron	10891	Kawasaki	12266
Aiko	10092	Kawasho	10216, 10308, 12284
Aiwa	10701, 11919, 12248, 12270	Kaypani	10052
Akai	10030, 10060, 10098, 10672, 10702, 10812, 11207, 11385, 11676, 11686, 11689, 11692, 11903, 11935	KDS	11687
Alaron	10179, 10183, 10216	KEC	10180
Albatron	10700, 10843	Kenwood	10030, 10019, 12284
Amark	12286	KLH	10765, 10767
Ambassador	10177	Kloss	10024, 10046, 10078
American Action	10180	Knoll Systems	10781
Ampro	10751	Konka	10628, 10632, 10638, 10707, 11385, 11831, 11939
Anaba	12249	Kost	11262, 11483
Anam	10180	Kreisen	10876, 11474
Anam National	10055	KTV	10180, 10030, 10183, 10217, 10280, 12274, 12287
AOC	10030, 12250, 12268, 12284, 12287, 11590, 11365	Elektra	12246
Aomni	11623	Element	11687, 12260
Apex Digital	10156, 10748, 10879, 10765, 10767, 10879, 10890, 11991	Emerson	10154, 10451, 10236, 10463, 10180, 10178, 10171, 11963, 11928, 11913, 11911, 11909, 11905, 11665, 10282, 10280, 10270, 10183, 10181, 10179, 10177, 10038, 10019, 10623, 11963, 12248, 12258, 12270, 12284, 12288, 11422, 11546, 11765
Archer	10003, 12286	Emprex	10030, 10813, 11365, 12250, 12284
Aspect	12251	Envision	10801
Astar	11531, 11738	Epson	11122, 11290
Audiovox	10451, 10180, 10092, 10003, 10623, 10802, 10846, 10875, 11284, 11951, 11952	Erae	11222
Aurora Systems	10801	ESA	10812, 10171, 11963
Aventura	10171	Fisher	10154, 10159
Bang & Olufsen	12252	Fujitsu	10179, 10186, 10683, 10853, 12008, 10809
Belcor	10019, 12284	Funai	10180, 10171, 10179, 11904, 11963, 11217, 12248, 12270
Bell & Howell	10154, 10016, 12246, 12293	Futuretech	10180
BenQ	11032, 11315	Gateway	11755, 11756
BlueSky	12253, 12254	GE	11447, 10047, 10051, 10451, 10178, 10021, 10027, 10029, 10055, 10135, 10279, 10282, 10747, 11907, 11919, 11922, 11347, 12284, 12290, 12293
Bradford	10180	Gibralter	10017, 10030, 10019, 12284
Brillan	11007, 11257, 11258	Go Video	10886, 11823, 11831
Brockwood	10019	GoldStar	10178, 10030, 10002, 10019, 12248, 12268, 12269, 12270, 12271, 12275, 12284
Broksonic	10236, 10463, 12258	Magnavox	11454, 11866, 10054, 10030, 10706, 11990, 11963, 11913, 11904, 11523, 11365, 11198, 11254, 10386, 10802, 10230, 10187, 10186, 10179, 10096, 10036, 10028, 10024, 10020, 10505, 10135, 10279, 10282, 10747, 11907, 11919, 11922, 11347, 12284, 12288, 11422, 11546, 11765
Brokwood	12284	Epson	11122, 11290
Bush	10355	Erae	11222
Byd:sign	11309	ESA	10812, 10171, 11963
Cadia	11283	Fisher	10154, 10159
Candle	10030, 10046, 10056, 10186, 12284	Fujitsu	10179, 10186, 10683, 10853, 12008, 10809
Canon	10793, 11396	Funai	10180, 10171, 10179, 11904, 11963, 11217, 12248, 12270
Carnivale	10030	Futuretech	10180
Carver	10054, 10170	Gateway	11755, 11756
Casio	10611, 11205	GE	11447, 10047, 10051, 10451, 10178, 10021, 10027, 10029, 10055, 10135, 10279, 10282, 10747, 11907, 11919, 11922, 11347, 12284, 12290, 12293
CCE	10217, 10329	Gibralter	10017, 10030, 10019, 12284
Celebrity	10000	Go Video	10886, 11823, 11831
Celera	10765	GoldStar	10178, 10030, 10002, 10019, 12248, 12268, 12269, 12270, 12271, 12275, 12284
Centrios	12255	Magnavox	11454, 11866, 10054, 10030, 10706, 11990, 11963, 11913, 11904, 11523, 11365, 11198, 11254, 10386, 10802, 10230, 10187, 10186, 10179, 10096, 10036, 10028, 10024, 10020, 10505, 10135, 10279, 10282, 10747, 11907, 11919, 11922, 11347, 12284, 12288, 11422, 11546, 11765
Changhong	10765	Epson	11122, 11290
Cineral	12253	Erae	11222
Cinego	11986	ESA	10812, 10171, 11963
Citizen	10060, 10030, 10092, 10046, 10056, 10186, 10280, 10561, 11669, 11671, 11672, 11928, 11935, 12246, 12258, 12284, 12287	Fisher	10154, 10159
Clarion	10180	Fujitsu	10179, 10186, 10683, 10853, 12008, 10809
Classic	11984	Funai	10180, 10171, 10179, 11904, 11963, 11217, 12248, 12270
CLP Classic	12284	Futuretech	10180
Coby	12017, 12256, 12257	Gateway	11755, 11756
Colortyme	12284	GE	11447, 10047, 10051, 10451, 10178, 10021, 10027, 10029, 10055, 10135, 10279, 10282, 10747, 11907, 11919, 11922, 11347, 12284, 12288, 11422, 11546, 11765
Commercial	11447, 10047	Gibralter	10017, 10030, 10019, 12284
Solutions		Go Video	10886, 11823, 11831
Compaq	10749	GoldStar	10178, 10030, 10002, 10019, 12248, 12268, 12269, 12270, 12271, 12275, 12284
Concerto	10056, 12284	Magnavox	11454, 11866, 10054, 10030, 10706, 11990, 11963, 11913, 11904, 11523, 11365, 11198, 11254, 10386, 10802, 10230, 10187, 10186, 10179, 10096, 10036, 10028, 10024, 10020, 10505, 10135, 10279, 10282, 10747, 11907, 11919, 11922, 11347, 12284, 12288, 11422, 11546, 11765
Contec	10180, 12287	Epson	11122, 11290
Craig	10180	Erae	11222
Crosley	10054	ESA	10812, 10171, 11963
Crown	10180	Fisher	10154, 10159
CTX	12286	Fujitsu	10179, 10186, 10683, 10853, 12008, 10809
Curtis Mathes	10047, 10054, 10154, 10451, 10093, 10060, 10702, 10030, 10466, 10747, 11147, 11347, 11919, 12246, 12258, 12284, 12287	Funai	10180, 10171, 10179, 11904, 11963, 11217, 12248, 12270
CXC	10180	Futuretech	10180
CyberHome	10794	Gateway	11755, 11756
Cybervision	12253	GE	11447, 10047, 10051, 10451, 10178, 10021, 10027, 10029, 10055, 10135, 10279, 10282, 10747, 11907, 11919, 11922, 11347, 12284, 12288, 11422, 11546, 11765
Cytron	11326, 12003	Gibralter	10017, 10030, 10019, 12284

**SETUP CODES FOR STB**

Inteq	10017	NetTV	11755
		Nikko	10178, 10030, 10092, 12284
		Nikko	11581
		Noblex	10430
		Norcent	10748, 10824, 11089, 11365, 11590, 11591
		Norwood Micro	11286, 11296, 11303
		Noshi	10018
		NTC	10092
		NuVision	11657
		Olevia	11144, 11240, 11331, 12272
		Olympus	11342
		Onwa	10180
		Optimus	10154, 10250, 10166, 10650, 11913, 12273
		Optoma	10887, 11348, 11674
		Optonica	10093,